

National Urban Water Awards 2009

...recognizing
good performance in
urban water management



Instituted by
Ministry of Urban Development, GoI

in association with
Administrative Staff College of India, Confederation of Indian Industry and GTZ



Administrative
Staff College of India



Ministry of Urban Development
Government of India



Gesellschaft für Technische
Zusammenarbeit



Confederation of
Indian Industry

Indian cities are improving water services!

Serving the urban population with adequate and safe water and sanitation services remains a serious challenge for state and urban local governments in India. Enhancing water service delivery levels is also crucial to furthering India's progress in achieving Millennium Development Goals (MDGs). Urban areas throughout the country are striving to improve access, quality, quantity, efficiency and sustainability of urban water and sanitation services by redefining policies, using better technologies, improving management practices, targeting subsidies, exploring new financing options and forging new partnerships. The Government of India's Jawaharlal Nehru National Urban Renewal Mission (JNNURM) program and Capacity Building Scheme for Urban Local Bodies (CBULB) are helping cities to accelerate ambitious initiatives for change.

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National Urban Water Awards 2008 - Winners



From Intermittent to Continuous Water Supply in Kulgaon-Badlapur, Maharashtra Jeevan Pradhikaran (MJP).



Public-Private Community Participation in Implementation of Underground Drainage System, Alandur Municipality.



Implementing Continuous Water Supply System, Navi Mumbai Municipal Corporation.

The annual National Urban Water Awards (NUWA) for urban local governments and water boards have been instituted by the Ministry of Urban Development (MoUD), Government of India, in association with the Administrative Staff College of India (ASCI), the Confederation of Indian Industry (CII) and GTZ to recognize, inspire and celebrate excellence in urban water management.

These awards have been instituted with the explicit purpose of honoring urban local governments, water boards and organizations that assist them in taking significant steps towards effective water management and improvements in service delivery. The awards cover a spectrum of good practices that enhance quality of service delivery levels to the citizens at large and the poor and marginalized in particular. They aim to provide a forum to showcase urban initiatives and provide inspiring models in water management.

The National Urban Water Awards were instituted for the first time in 2008 and received overwhelming response. Over 60 nominations were considered by an eminent jury comprising policy makers, practitioners and academicians and the winning entries emerged from a transparent and rigorous selection process. Dr. M. Ramchandran, IAS, Secretary, Ministry of Urban Development awarded five winners and two special awardees during the award ceremony held on 15th May 2008 at ASCI, Hyderabad. Information on the award programme was widely disseminated to national and international audience and can be accessed on http://124.30.164.71/asciweb/water_awards/waterawards1/aboutus.htm

Who is eligible for the awards?

The awards are open to:

- Urban Local Bodies (ULBs)
- Water Utilities/ Boards
- Non-governmental organizations, community based organizations, private sector, bilateral and multilateral agencies in combination with ULBs/Water Utilities/Boards

What are the categories for the award?

The awards acknowledge organizations that have made noteworthy contribution to urban water management in one or more of the following six categories:

- **Technical innovation**
 - reduction in non-revenue water (NRW), energy audit, metering, 24X7 water supply initiatives
- **Financial reform**
 - accounting reforms, tariff and/or subsidy rationalization, cost recovery and bill-collection improvements
- **Services to the poor**
 - improved access, targeted subsidies and incentives, participatory planning mechanisms
- **Citizen services and governance**
 - improved communication strategy, enhanced customer satisfaction, e-governance, public disclosure and transparency initiatives
- **Public-private partnerships**
 - provision of services, contracting out O&M services, engaging management expertise
- **Urban Sanitation**
 - awareness generation and behavior changes, eliminating open defecation, hygiene improvement, sanitary improvement and safe disposal practices, reuse and recycle of wastewater, strategies and plans for city wide integrated sanitation, good O&M practices, capacity building, new financing options, etc.

What are the parameters for selection?

Nominations will be evaluated on the following parameters:

- **Sustainability**
 - Demonstrated success geared towards long-term availability of water resources and environmental benefits
- **Replicability**
 - Potential for replication of practices and models that have resulted in better service delivery
- **Innovation**
 - Demonstrated innovation, uniqueness and originality in the use of ideas, technology and resources
- **Pro-poor and community-based approaches**
 - Practices and programmes that have resulted in improving service delivery levels to citizens at large, and poor and marginalized communities in particular
- **Impact**
 - Tangible improvements in service delivery



Operation & Maintenance Practices in Water Management, Surat Municipal Corporation.



An Innovative Device (Uttaranchal Koop) for Tapping Potable Drinking Water, Uttaranchal Jal Sansthan.



Utilisation of Biogas for Power Generation and Reuse of Treated Sewage, Chennai Metropolitan Water Supply and Sewerage Board.



Reforms in Revenue Enhancement, Kerala Water Authority.



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How can one apply or be nominated?

Eligible and interested organizations are invited to submit their entries using the nomination form attached here. Eligible organizations can submit entries under more than one category.

An independent panel of experts will assess each nomination based on the evaluation criteria. Three finalists in each of the six categories will be chosen and invited to the Urban Water Award Dinner on 22 March 2009, the World Water Day. The winner from the three finalists in each category will be announced at the Dinner Ceremony.

**Nomination for the
National Urban Water Award – 2009
should be submitted by 15 February 2009**

Process



For further details, contact

Prof. Srinivas Chary Vedala

Director, Urban Governance
Email: schary@asci.org.in

Vaibhav Purandare

Coordinator
National Urban Water Awards
Urban Governance, ASCI
Email: vaibhav@asci.org.in

Centre for Urban Governance

Administrative Staff College of India (ASCI)

Bella Vista, Raj Bhawan Road, Hyderabad – 500 082
Phone: 040 – 66534221 / 249, Fax: 040 – 23316211

Mr. C. Sripati

Counsellor

Confederation of Indian Industry

CII – Sohrabji Godrej Green Business Centre
Survey No. 64, Kothaguda Post, Near Kothaguda Cross Roads
Rangareddy District, Hyderabad – 500 032
Phone: 040 – 23112971 – 73 (Ext: 109)
Fax: 040 – 23112837
Email: sripati.c@ciionline.org

